

Licensing and certification activities

Use the tools and resources available to help you advance skills that affect you as a pharmacy technician.

In this in-store activity, you will:

- Review tools and resources about licensure, registration, and certification requirements and process.
- Discuss your state specific requirements with your Pharmacy Manager.

Preparation

Review these tools and resources on the [Pharmacy Technician Resource Page](#):

- **Walgreens Specific Resources**
 - Reporting Violations: Rx Ops > Pharmacy Policy and Procedures > Pharmacy & HealthCare Professionals Commitment to Compliance
 - [State Board of Pharmacy](#)
 - Access Walgreens Online Licensing Function (WOLF): Log on to StoreNet > Rx > Rx Admin > Employee Administration > Walgreens Online License Function (WOLF)
 - WOLF Reference (Instructions): Log on to StoreNet > Rx > Rx Admin > Employee Administration > Walgreens Online License Function (WOLF) Reference
- **PTCB Certification Information**
 - PTCB Information on StoreNet: Learn> PTCB Certification > PTCB Certification Information
 - [PTCB Certification- Application Information](#)
 - [Apply for Certification](#)
 - Walgreens Family of Companies PTCB Sponsorship Guidelines and Pledge: StoreNet > Learn > PTCB Certification > PTCB Certification Information > PTCB Exam tab> Walgreens Sponsorship
 - [PTCB Exam Information](#)
 - Apply for CPhT
 - Schedule an Exam
 - Prepare for the PTCB
 - Take an Exam
- **PTCB Recertification and Reinstatement**
 - [Recertification](#)
 - [Reinstatement](#)
 - [Continuing Education \(CE\)](#)
 - [Accredited Providers for CE directory](#)

- [CPE Monitor Information](#)
- [NABP website for CPE tracking](#)
- Continuing Education (CE) Offerings on Learning and Talent Management Portal (LTMP): Log on to LTMP > Search > Pharmacy Technician CE > click “Training” button on the left > then click on “Refine search” > Subject > type Pharmacy Technician CE > click “Search” button

Experience

In this activity, you will practice and discuss communications in the pharmacy and amongst the pharmacy team. Have these conversations with a Sr. technician and your Pharmacy Manager.

- Pharmacy technicians assist the Pharmacist and in almost all states require a license to do so. Some states also require additional certification. Describe the differences are between certification and licensure?
 - What are the eligibility requirements?
 - What is the registration process?
 - At what point in the process are you required to obtain a license?
- Review your states Board of Pharmacy website for licensure requirements and have a conversation with your Pharmacy Manager.
 - What are the eligibility requirements?
 - What is the registration process?
 - At what point in the process are you required to obtain a license?



- What are the requirements to maintain your certification in your state?

- Have a conversation with your Pharmacist, Pharmacy Manager, and Senior technician about their commitment to excellence in the pharmacy profession and continuing education and training.

- Discuss ways you plan to continue your learning after completing the pharmacy technician-training program.
 - Which Pharmacy topics appropriate for technicians are you most interested in pursuing to continue your learning in the Pharmacy.

Reflection

Answer the following and when you are done, review with your Pharmacy Manager.

What benefits are there for a Pharmacy technician to pursue certification?

Document your time

Make sure you connect with your Manager for feedback and ask any additional questions you may have as you apply this knowledge on the job. When you have completed these activities, go back into the Learning & Talent Management Portal and ACKNOWLEDGE the completion of these activities.

